

Learn iT!

California 4-year University goes through Vista migration training

"Dalit [Lewis] was very informative - her follow-up, flexibility and ability to customize the training were the reasons we decided to go with Learn iT!" – John, IT Coordinator

Situation:

The mission and focus of this California 4-year university is to provide an academically rich, multicultural learning experience for all their students. They strive to provide outstanding academic programs and standards for their students, where the teaching is engaging and individual differences are appreciated and supported.

The university was in the process of migrating from Windows XP to Windows Vista. John, the school's IT Coordinator, was looking for a learning-solutions partner to provide training to his IT support staff for 2nd and 3rd tier deployment phases. Their goal for the training focused on deployment, training, and autonomy of those who would provide support for the organization post deployment.

Solution:

Although the college was considering other learning-solution vendors, they decided to go with [Learn iT!](#) because of John's account manager's responsiveness and dedication to finding a training solution unique to address his organization's needs. Learn iT!'s account manager, Dalit Lewis along with instructor Jim Hallihan, landscaped the training for the organization's IT staff. By spending time at their campus, Hallihan was able to gauge their IT environment and had a better understanding of their training needs.

As an added benefit, Hallihan helped the university maneuver through Microsoft channels in order to leverage and obtain a Microsoft instructor on campus.

Result:

The college's IT staff attended the Vista deployment training and walked away with concepts and strategies on how to effectively roll out Vista for their organization – a staggering total of 1100 machines imaged with Windows Vista by the end of 2009.

Overview:

Customer: California 4-year University

Number of Employees: 700+

Location: Northern California

Industry: Education

Solution: Vista Deployment

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to make you the best at what you do"***