

# Learn iT!

Research & Service Agency receives ongoing desktop and professional development training from Learn iT!

“What[’s] great about the Learn iT! instructors is they are really good at what they do. They put their whole bodies into the message and it comes through in the training.” – Judy, Executive Administrative Asst.

## Situation:

This local nonprofit research, development and service agency is headquartered in San Francisco assists schools and districts by addressing the challenges of raising student achievement in low-performing schools.

Judy, the organization’s Executive Administrative Assistant, is responsible for providing different topics of interest for her monthly administrative assistant meetings that would meet their training and professional development needs. Although the majority of the admin staff resides in their San Francisco office, they also have satellite offices throughout the country as well. Judy’s challenge was to find a learning solution that would provide valuable, quality training for the admin staff throughout the organization’s 16 offices while still remaining cost-conscious.

## Solution:

With the integration of the organization’s live classroom tool, where participants can join meetings remotely, Judy worked with Learn iT! to come up with a training schedule where their San Francisco-based admin staff and admins in their satellite offices would be able to meet and participate these meetings in real-time. Learn iT! was able to provide 2 to 3 customized monthly classes where students take courses onsite and more recently, integrating the live classroom tool, covering subjects ranging from professional development to computer desktop applications.

## Result:

As part of the organization’s employee survey program, questions regarding professional development and training have received higher scores which Judy attributes to the training partnership her company enjoys with Learn iT!. She feels the end-users see value in the trainings; making them effective, valuable contributors to their organization.

## Overview:

**Customer:** Research & Service Agency

**Number of Employees:** 500+

**Location:** San Francisco, CA

**Industry:** Education

**Solution:** Ongoing Desktop Training

Learn iT!, Inc.

[www.learnit.com](http://www.learnit.com)

San Francisco | 415.693.0250

Santa Clara | 408.200.0953

This case study is for informational purposes only. Learn iT! makes no warranties, express or implied, in this summary.



*“We pledge to be the best at what we do to make you the best at what you do”*