

Learn iT!

Learn iT! Provides Excel 2003 training for Flavored Beverage Syrup Company

"I loved being able to see the feedback and getting input from the students. The instructors made everyone feel at ease, [they were] very knowledgeable and made learning fun." –Sylvia, IT Manager

Situation:

This local syrup beverage company is a family-owned establishment which began its history in 1925. The originator and founders first introduced the flavored syrups to their North Beach neighbors. Mixing their syrup with sparkling water, the couple introduced the Italian soda to local cafes and eventually began mixing and selling their syrups from their neighborhood North Beach grocery. Today, the South San Francisco-based company blends over 60 flavored syrups. Their products include Italian regular and sugar-free syrups and come in flavors such as vanilla, amaretto, butterscotch, strawberry and a myriad others

With some of the company's staff members not exposed to Microsoft's Office Suite, they needed a learning solutions partner that would provide immediate excel training. Beyond that, their staff needed training, particularly focusing on the Microsoft Office 2003 Suite to build a company-wide knowledge base before their intended migration to Office 2007 later this year.

Solution:

The company's IT Manager, Sylvia, worked with [Learn iT!](#) to provide a regular training schedule for its staff members. Learn iT! provided 2 days of excel 2003 training while remaining in the timeframe Torani needed. the first day of training in March of this year was offered on a Friday, the second training the following Monday – both with 2 different instructors. At the end of day one, Sylvia was given copies of the student evaluations from the instructor and was able to read firsthand, the feedback and input from participants. The comments were favorable, highlighting the instructor's knowledge of the subject, ability to make everyone feel at ease, and best of all – to make the learning experience *fun*.

Result:

From the company's sales team, professional office to executive management, participants attended the customized Excel training. While attending her daily meetings, Sylvia sees past participants utilizing the knowledge they obtained and applied them job functions and roles. She sees the success behind offering training for users and plans to work with Learn iT! in the future for the company's Office 2007 migration.

Overview:

Customer: Flavored Beverage Syrup Company
Number of Employees: 100+
Location: South San Francisco, CA
Industry: Food & Beverage
Solution: Excel 2003

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